

CARRIER EINTERVIEW AND PHONE INTERVIEW DETAILS

Carrier	Type of Interview	Accelerated Underwriting	eInterview Available?	Tele-Interview Phone Number	Call Center Hours	Validity Duration	Interview Fulfillment	Notes
AIG	Phone	Yes	No	N/A	N/A	30 Days	Vendor	N/A
Brighthouse Financial	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							
Equitable	Phone	No	No	(800) 474-8147	Monday - Friday: 7:00 a.m. - 7:00 p.m. CST	30 Days	Vendor	Term products only
Foresters Financial	Phone Interview for LiveApp	No	No	Three-way Conference Call Required during app process	Monday - Friday: 8:30 a.m. - 2:00 a.m. EST Sat. & Sun.: 10:00 a.m. - 10:00 p.m. EST	Point of Sale Decision only	Vendor	Plan Right Only
Global Atlantic	Phone	Yes	No	NA	NA	6 Months	Vendor	Update coming soon for Vendor
John Hancock	Phone	Yes (ExpressTrack)	No	iPipeline: (844) 890-2280 JH Life eTicket: (888) 782-7054 Paper-Ticket: (844) 398-7343	Monday - Thursday: 7:00 a.m. - 9:00 p.m. CST Friday: 7:00 a.m. - 5:00 p.m. CST Saturday: 8:00 a.m. - 12:00 p.m. CST	Ages 0 - 70: 180 Days Ages 71 - 79: 90 Days Ages 80 - 90: 30 Days	Vendor	N/A
Lincoln Financial	Phone	Yes	No	(844) 883-8342	Monday - Friday: 8:00 a.m. - 5:00 p.m. EST	12 months	Carrier	N/A
Mutual of Omaha	Phone	Yes	No	(844) 486-8452	Monday - Thursday: 7:00 a.m. - 11:00 p.m. CST Friday: 7:00 a.m. - 9:00 p.m. CST Saturday: 8:00 a.m. - 4:00 p.m. CST	6 Months	Vendor	N/A
Nationwide	Phone	Yes	No	(855) 424-4757	Monday - Friday: 7:00 a.m. - 11:00 p.m. CST Saturday: 9:00 a.m. - 5:00 p.m. CST	1 year	Vendor	N/A
New York Life	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							
North American	E-Interview	Yes	Yes	(855) 584-3339	Monday - Thursday: 8:00 a.m.- 9:30 p.m. CST Friday: 8:00 a.m.- 5:00 p.m. CST	12 Months	Online	
Principal	Online & Phone	Yes	Yes	(888) 835-3277	Monday - Thursday: 7:00 a.m. - 10:00 p.m. CST Friday: 7:00 a.m. - 7:00 p.m. CST	180 days	Carrier	N/A
Protective Life	Phone	Yes	No	(888) 800-6608	Monday - Friday: 7:00 a.m. - 8:00 p.m. CST Saturday: 9:00 a.m. - 2:00 p.m. CST	12 months	Carrier	N/A
Prudential	Online & Phone	Yes	Yes	Xpress Worksheet: CRL - 800-778-4243	Monday - Friday: 9:00 a.m. - 10:00 p.m. EST	4 Months	Vendor	N/A
Securian Financial	Phone	Yes	No	(800) 658-5328	Monday - Thursday: 7:00 a.m. - 11:00 p.m. CST Friday: 7:00 a.m. - 9:00 p.m. CST Saturday: 8:00 a.m. to 4:00 p.m. CST	9 Months	Exam One	N/A
Symetra Financial	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							
Transamerica	Phone	Yes	No	(800) 727-2101	Monday - Friday: 7:00 a.m. - 10:00 p.m. EST	3 Months	Vendor	N/A
Zurich	Carrier does not offer eInterview or Phone Interview as part of their Underwriting process							

*Available on TermAccel Only